

MARIAN PILGRIMAGES USA BOOKING TERMS & CONDITIONS

PASSPORTS AND VISAS: Passengers are responsible for ensuring that they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel. Some countries require a full blank page in the passport for stamping purposes.

TRAVEL INSURANCE: For your protection, we strongly recommend that you purchase trip cancellation and travel accident insurance. However, no representation or description of the insurance made by Marian Pilgrimages USA to you, constitutes a binding assurance or promise about the insurance. If you decline travel insurance you will be required to accept a disclaimer. Marian Pilgrimages USA is not an insurance company and has no responsibility for the submission, payment or adjustment of any insurance claims. Any claims that may fall under the relevant travel insurance policy must be submitted to the insurance company identified in the policy.

PRICES: Prices are per person based upon double occupancy. Prices do not include items of a personal nature such as laundry, wines, water, beverages, food other than the table d'hôte menu, passport and visa fees, insurance unless specifically indicated in the package inclusions. Prices are correct at time of publication; Group prices and prices stated on Pilgrimage brochures are set for a pre-defined number of passengers. Additional bookings to this pre-defined number are subject to a different price, as airfares continually fluctuate and classes of service may have limited capacity. All prices are subject to substantial increases in oil prices and currency exchange. In case of human or computer error, Marian Pilgrimages USA reserves the right to re-invoice for the correct price or service. A full refund will be made to passengers who choose not to pay an increase, provided Marian Pilgrimages USA receives a written cancellation within five days of the price increase notification.

PAYMENT & CANCELLATION:

Deposit: A Deposit is required at time of reservation. Deposits will be defined on the Pilgrimage brochure, online or on the reservation form and may differ depending on the pilgrimage.
Special Events & Products Deposit, Final Payment, and Cancellation fees may differ for special events, tours with internal flights, select hotels and tour packages and will be advised at time of booking.

Payment Schedule: 90 days prior to departure - Paid in full

Late Payment: All travel services will be subject to automatic cancellation if not paid by due date above.

Form of Payment: US Dollar check, bank check, money order, wire transfer, major credit cards or debit cards. Credit card charges will be accepted by phone or online. Final payment will be processed upon submission of a completed Marian Pilgrimages USA Reservation Form or online. All payments made within 30 days of departure must be in the form of a certified check, money order, or credit or debit card; certified checks and money orders should be delivered to Marian Pilgrimages USA no later than 3 days following the reservation. There is a \$50 fee for returned checks.

Cancellation: Once a partial or full payment has been made, cancellations will only be accepted in writing. Email your cancellation to info@marianusa.com including your invoice number, full name and date of travel. If you do not receive an acknowledgment within 48 hours, call 877-545-2444 to ensure your information was received.

Standard Cancellation

up to 91 days prior to departure	\$200 administrative fee
90 - 61 days prior to departure	50% loss of total cost
60 - 31 days prior to departure	80% loss of total cost
30 - 0 days prior to departure	100% loss of total cost

Cancellation charges are applied based on the date that the written cancellation is received.

Group Tour Airfare & Instant Purchase Airfare are non-refundable once purchased, usually 8-12 weeks before departure. This also applies to any airfare once tickets are issued.

Refunds made to credit card purchases are subject to fees imposed by credit card companies.

Reservation Changes: Changes to an existing reservation, whatever the cause, will incur a \$50 per person charge plus any additional supplier fees. This includes name changes. Please note that name changes to airline reservations may be subject to full cancellation and re-booking. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passenger to the service provider. There are no refunds for unused services.

TRAVELERS WITH DISABILITIES:

In order to fully enjoy your Marian Pilgrimages USA tour, we recommend that you select a trip that is suitable to your physical capabilities. Tour participants requiring any form of assistance are required to notify Marian Pilgrimages USA in writing prior to reservation for review and our agreement. Additionally the tour participant, must be accompanied by an individual responsible for providing those services. Tour managers, guides, drivers or other tour, hotel, ship personnel are not able to provide such assistance. Escorted tours are fast-paced, often requiring lengthy walks over uneven terrain. Clients with special needs may be better served independently. Marian Pilgrimages USA can suggest touring options based upon specific requirements. In order to participate in escorted tours, passengers must be able to understand and follow instructions given by the Tour Director at all times. Passengers may not interfere actively or passively with the successful operation of the tour, including but not limited to emergency situations.

Wheelchairs & Walkers:

Hotels and cruises outside of the United States are not required to comply with ADA requirements and therefore may not have ramps, wide entryways or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers and motorized scooters. Due to physical constraints and space limitations, wheelchairs, walkers and motorized scooters may not be taken aboard motor coaches.

Service Animals: Service animals cannot be accommodated on international escorted tours. Marian Pilgrimages USA reserves the right to remove any person from a tour who has not provided the required notification, has not received written confirmation from Marian Pilgrimages USA, or does not comply with these regulations. All related expenses, including those to return home, will be borne by the passenger.

AIRLINES: Marian Pilgrimages USA offers a choice of airlines and airfares for your convenience, but is not responsible for the services and policies imposed by the airline selected. Airline schedules and flights are subject to change without notice.

Airline Tickets: Once full payment is received, Marian Pilgrimages USA airline tickets will be issued and are fully non-refundable. Should airline tickets require to be issued earlier than the Final Payment Due date, you may be required to pay a larger non-refundable deposit and/or complete full payment. Once issued, Published Instant Purchase Airfare tickets normally may be changed prior to the departure date and the airfare applied toward travel within 12 months of the original date of issue for a fee of \$200 plus any difference in airfare; specific fees and policies may vary by airline.

Airline Seat Assignments: As a courtesy service, airline seat assignments are requested on your behalf. Assignments reflect the best available seats at the time of booking. Some airlines and/or fare types do not allow for pre-seating and require this be done at airport check-in only. Seats are subject to change by your airline(s) including, for example, when there is a schedule change or equipment change after your initial booking; this may cause seat assignments to be changed or even canceled. In the event that you change seat assignments directly with your airline, changes will not be reflected in our records. When you request a particular seat, we do our best to confirm this with the airline. However, we can not guarantee that seat and suggest you check with the airline.

Airline Frequent Flier Programs: Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules which are updated frequently. Some discounted or promotional airfares as well as some code-share flights are not eligible for mileage accrual. Not all published airfares are eligible for mileage. Marian Pilgrimages USA Travel will record frequent flier numbers when provided by the passenger prior to travel documents being issued. However, the addition of frequent flier numbers to airline records does not guarantee mileage eligibility which is at the sole discretion of each airline. Airline schedule changes may result in flights which were originally eligible for mileage accrual no longer being eligible. We highly recommend passengers to provide their frequent flier account information whenever checking in on-line and/or at the airport check-in desk. After travel has commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible to determine whether previously earned mileage may be applied to flights to secure upgrades.

Contact Information: Pursuant to TSA Secure Flight requirements, passengers are responsible to provide Marian Pilgrimages USA with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email for all passengers. Passengers must ensure that names are correctly listed on their invoice. Marian Pilgrimages USA will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

Airline Taxes & Fuel Surcharges: If you purchased airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment there is a potential for a price increase(s) due to increases in government-levied taxes and fees and/or fuel surcharges.

Schedule Changes: In the event of an airline schedule change, Marian Pilgrimages USA will make every effort to inform passengers of the schedule change and new flight schedule prior to departure. Marian Pilgrimages USA is not responsible for schedule changes including, when applicable, changes in routing and/or the number of stops in the itinerary. Marian Pilgrimages USA is unable

to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise Marian Pilgrimages USA of amended flight details in writing to info@marianusa.com. Marian Pilgrimages USA cannot be held responsible for land services, including arrival and/or departure transfers, if flights are changed without its knowledge.

Hotel Accommodations: All rooms are standard twin-bedded (two single beds) or one double bed rooms with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis. Some single rooms are smaller than a standard room size. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5 star hotels, use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night and from the end until the start of the summer months.

Meals: As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated. Although Marian Pilgrimages USA cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 72 hours prior to departure to info@marianusa.com or on reservation forms in the "special requests" area.

Transfers: Transfers are provided as indicated for each tour by car, minibus, or motor coach provided. If you purchase a land-only tour, your transfer is included or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the option to add transfer services.

Itinerary: Will be operated by motor-vehicle, its size dictated by the number of participants. Marian Pilgrimages USA tours have been designed to accommodate individuals as well as groups. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may have early morning start times for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in hot climates. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Persons requiring any assistance or who have any form of disability should refer to section "Travelers With Disabilities". On dates including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances including weather conditions there may be last-minute changes, sometimes after arrival, in affecting the sequence of the tour, locations visited and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of similar category. In such cases there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations; however Marian Pilgrimages USA will decide based on the conditions whether to amend an itinerary. Marian Pilgrimages USA itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any specific service provider and the decision to participate in any such activities should be made independently and with due consideration.

Optional Sightseeing Tours: On occasion some itineraries will have optional tours, these will be available for purchase locally based upon availability. Some optional tours require a minimum number of participants and may not be operated; in such cases, the tour company will attempt to notify you locally. Optional tours may be conducted in more than one language.

Non-Operation of Escorted Tour: Escorted tour packages are based upon a minimum number of participants. Cancellation of any tour for lack of participation will be advised at least 45 days prior to the tour's departure, and all money will be refunded. Voluntary cancellations due to political instability, acts of terrorism, government intervention or US State Department warning will be subject to the above fees, provided the program is deemed (by Marian Pilgrimages USA) able to continue. This determination by Marian Pilgrimages USA will be based on the US State Department declaring it unsafe for US citizens to travel to areas that will directly affect a pilgrimage. In this case Marian Pilgrimages USA will endeavor to accommodate pilgrims on another pilgrimage or we will reschedule the pilgrimage to a time in the future at no extra cost. Any cancellation under these conditions will not be eligible for refund.

Group Harmony: To ensure the desired group synergy, Marian Pilgrimages USA reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group. All expenses to do so will be borne by the passenger.

Health Requirements: Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization (<http://www.who.int/en/>) for their recommendations. Required inoculations, if any, must be recorded by clients' health practitioner on a valid vaccination certificate which the client must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy, or mental illness should not participate in these rigorous travel programs. Any person who arrives at the destination ill with apparent fever or becomes ill during the tour, will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be allowed to resume group travel. All costs associated with medical treatment and related expenses such as additional hotel nights or transportation not included in the original itinerary, will necessarily be borne by the passenger. Marian Pilgrimages USA reiterates the importance of comprehensive travel insurance to cover such eventualities.

Luggage (Airlines): Checked bags are typically limited to certain dimensions. Many airlines apply charges for checked bags. Marian Pilgrimages USA is not responsible for checked bag fees, excess luggage or weight charges levied by an airline. If your luggage is lost or damaged by the airlines, a baggage claim form MUST be filed with the carrier before leaving the airport. We recommend that you use brightly colored luggage tags, straps or other identifiers to help you locate your luggage upon arrival or to describe it in the event that it is lost.

Luggage: As Marian Pilgrimages USA will not be responsible for loss or damage to luggage and personal belongings, you MUST report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

CUSTOMER SERVICE: All customer service issues must be submitted in writing. Please notify us within 30 days following your return. There will be no refunds for unused package tour services or features, including missed transfers due to airline changes and/or missed flights, unused meals, missed sightseeing tours, unused entrance fees, and accommodations. Airline flight cancellations and delays for any reason are not the responsibility of Marian Pilgrimages USA. Submit your claim directly to the airline. Marian Pilgrimages USA does not guarantee airline response. Complaints regarding a hotel's standards or amenities should be addressed directly with the hotel's management and to a Marian Pilgrimages representative so issues may be followed up, on your behalf and recorded for future consideration. Refunds are not normally considered by hotels if they were not given an opportunity to address those complaints locally. Marian Pilgrimages USA is not obliged to guarantee promises (written or verbal) made by local hotel staff, tour guides, or any other persons not under direct employment of Marian Pilgrimages USA.

DISCLAIMER OF RESPONSIBILITY: Marian Pilgrimages USA, its shareholders, directors, officers, employees and affiliates, (collectively "Marian Pilgrimages USA") does not own or operate any entity which is to or does provide goods or services. Marian Pilgrimages USA will not be held responsible costs or fees relating to the cancellation of air tickets, visa fees or other arrangements not made through Marian Pilgrimages USA for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons are entities or independent contractors. As a result, Marian Pilgrimages USA is not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, Marian Pilgrimages USA is not responsible for any injury, loss or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities, such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of Marian Pilgrimages USA.

Marian Pilgrimages USA shall not be held responsible for any changes made in the schedule of liturgies throughout the pilgrimage or any changes in the Vatican Calendar and the appearance of the Holy Father for the weekly Papal Audience or Papal Masses.

By embarking upon the trip, the traveler voluntarily assumes all risks involved with such travel, whether expected or unexpected. The traveler is hereby warned of such risks and is advised to obtain appropriate insurance coverage against them. A signed reservation form shall constitute consent to the above terms and conditions and an agreement on the traveler's part to convey the contents of this disclaimer to their travel companions and group members.